



**accident legal**<sup>™</sup>  
INJURY LAW EXPERTS



# WE WIN CLAIMS

**ROAD ACCIDENT INJURY GUIDE**



[www.accidentlegal.com.au](http://www.accidentlegal.com.au)



# Why accident legal?

**accident legal is a law firm with a difference.**

We are a leading Queensland personal injury law firm providing high-quality, innovative, outcome-focused legal advice from our offices in Brisbane, Gold Coast, Logan, Maroochydore, and Noosa. We are a mobile team, so if you are not able to come to us, we can come to you.

We provide direct access to our senior lawyers and customise your claim, guiding you through the legal process from start to finish. We know accidents happen when you least expect them, so we are on call 24/7.

Our understanding of the trauma and impact an accident can have on your life and your family means we work with you to help you get back on the road to recovery sooner.

**With accident legal, there are better days ahead.**

# If you've been injured in a road accident, our expert lawyers can help you with your claim

If you have been injured in a motor vehicle accident in Queensland, whether it was a car, motorbike, bicycle, truck, or as a pedestrian, we can help you bring about a claim for compensation.

Our expert team of lawyers will guide you through the road injury claims process to ensure you obtain the maximum compensation as quickly as possible.

When you call us, you will speak directly with the senior lawyer or partner handling your case. You will be given their direct line so that you can speak with them at any time.

We genuinely care about you and want to help you get back on the road to recovery.



## What if you are at fault?

If you are partially at fault and the other driver is also partially at fault, you are still entitled to compensation. However, your compensation may be reduced to the extent you were at fault. If you are unsure whether you were at fault, or partially at fault, contact us for a free, no-obligation consultation, and we will provide you with quick, expert advice in relation to whether you have a claim.

## What if I am a passenger in a vehicle, can I still bring a claim?

Yes, as long as you believe the driver of your vehicle was at fault. You don't need to worry about bringing a claim against a driver you know (i.e., partner, spouse, friend etc.) because as long as the vehicle you were a passenger in was registered at the time of your accident, the driver of your vehicle will be insured by compulsory third party insurance that comes when the vehicle is registered. This means the insurer, and not the driver, will be responsible for paying you the compensation you are legally entitled to.

## Do I need to be in a vehicle at the time of the accident?

No. If you were a pedestrian or cyclist, you can bring a claim against the driver of the motor vehicle that caused your accident.

# The BIG difference

**We're a little different from your typical law firm**

## Free expert case review

Has your world been turned upside down after an accident? We are here to help you get back on the road to recovery. Call us on 1800 745 745, talk to one of our lawyers, and receive a 100% free, no-obligation, expert case review.

## No win, no fee

We understand that you've got enough on your plate without worrying about finding money for legal fees. We take care of all of that for you with our no win, no fee guarantee.

## The accident legal no disbursement loan promise

Many other personal injury law firms will require you to enter into a disbursement loan agreement with a financier to fund expenses in your matter, such as medical records, medical reports, and barrister's fees. These financiers charge very high interest rates on these disbursement loans and never tell you the exact dollar amount of interest they will charge until you have settled or are about to settle your matter. With the accident legal no disbursement loan promise:

- we will never ask you to sign a disbursement loan at any time
- we pay every single disbursement on your behalf upfront
- we recoup expenses from the settlement funds when the insurer pays
- you are never required to pay anything until your claim is finalised
- we don't charge you any interest on the disbursements we pay on your behalf. That's right, no interest, absolutely nothing.

In most matters, the interest charged by financiers on disbursement loans adds up to thousands of dollars. The accident legal no disbursement loan promise ensures more money from your settlement goes to you rather than a financier.

## We can come to you

We understand the difficulties you may be facing after an accident. You don't need to leave home to give us your instructions. We are happy to come to you, or give us your instructions over the phone, and we can get your claim started.

## We are on call 24/7

Accidents happen when you least expect them to. That's why we're available 24/7 — just call us on 1800 745 745 to speak directly with a lawyer, anytime. You don't need to leave home to give instructions or start your claim. Your health and your claim matter to us.

## Expert legal help

We specialise in motor vehicle claims. Rest assured that because of this, we know the law inside and out and back to front.

## Customised claims

We choose not to treat your claim like every other; we customise it to suit your circumstances, optimising outcomes.

## Rapid response

Think you might be left out of the loop? We offer our rapid response guarantee to both keep you in the picture and respond to your calls within 24 hours.

## Road to recovery

Yes, we are lawyers, but we understand that your road to recovery will rely on more than just legal help. We work collaboratively with your medical team and, on many occasions, can have the CTP insurer fund the treatment recommended by your medical team.



# What we do for you

## Direct access to our senior lawyers

We are different from many other law firms because we ensure that you receive the highest quality advice throughout your matter by giving you direct access to our senior lawyers.

While many other law firms have junior lawyers and paralegals running your case, at accident legal your case will be handled by one of our senior lawyers. Our experienced lawyers identify and concentrate on the key issues and have the experience to structure your claim so that your compensation is maximised.

*Our legal fees are competitive and affordable, ensuring that you receive the best possible legal advice and maximum compensation for less than you would pay at other law firms for less experienced advice. Our ultimate goal is to maximise your compensation, and we pride ourselves on achieving this for our clients in each and every case.*

## We care about you

We genuinely care about you and we will ensure that you obtain the maximum compensation as quickly as possible. When you call us, you won't speak to a secretary or paralegal; you will speak directly with the senior lawyer handling your case. Our legal fees are affordable and fair.

We understand that the aftermath of an accident can be a scary, uncertain, and stressful time for you. We promise to provide you with accurate and easy-to-understand advice, be sensitive to and understanding of your circumstances, progress your claim in a timely way, and be available to discuss any concerns you have.

# The accident legal promise

- ✓ We are experts in road injury claims
- ✓ We care about you and your case
- ✓ We offer a 100% free expert case review
- ✓ We have a no win, no fee guarantee
- ✓ We will never ask you to sign a disbursement loan at any time
- ✓ We can come to you
- ✓ We are on call 24/7
- ✓ We give you direct access to our senior lawyers
- ✓ We customise your claim to suit your circumstances and optimise your outcome
- ✓ We keep you in the loop and always respond in a timely manner
- ✓ We work collaboratively with you and your medical team

**With accident legal, there are better days ahead.**





# FAQs

## Does it matter if I was involved in a “hit and run”?

No. If the driver that caused your accident left the scene of your accident and can't be identified, you can still bring a claim. Contact us immediately to discuss.

Please don't hesitate to contact us for a free, no-obligation consultation with a senior lawyer from our expert legal team who will be able to answer any questions you may have.

## How long will my claim take?

This will depend on the severity of your injuries and the complexity of your claim. As a general rule, most claims take between 12 months and 3 years to complete. After your claim has been completed, there is often an initial delay while your injuries stabilise. Your injuries need to have stabilised before you are medically examined to assess the full extent of your injuries. We will progress your claim as quickly as possible. However, we won't rush your claim as this could result in your compensation being significantly less than what you are entitled to.

## Are there time limits that apply to bringing a claim?

Yes. Strict timelines apply. But even if the timeframe has expired, you still may have avenues to pursue a claim. Contact us immediately to see whether you are still within time for making a claim.

## What can I claim for?

You are entitled to claim compensation for the following:

- The pain and suffering you have experienced
- Your past and future loss of income (income superannuation)
- Your past and future out-of-pocket expenses (i.e., medical expenses, travel expenses, rehabilitation expenses)
- The past and future paid care or services (i.e., cleaning, gardening, personal care needs etc.) that you had to pay someone to do as a result of your injuries.

## Do I need to pay a fee?

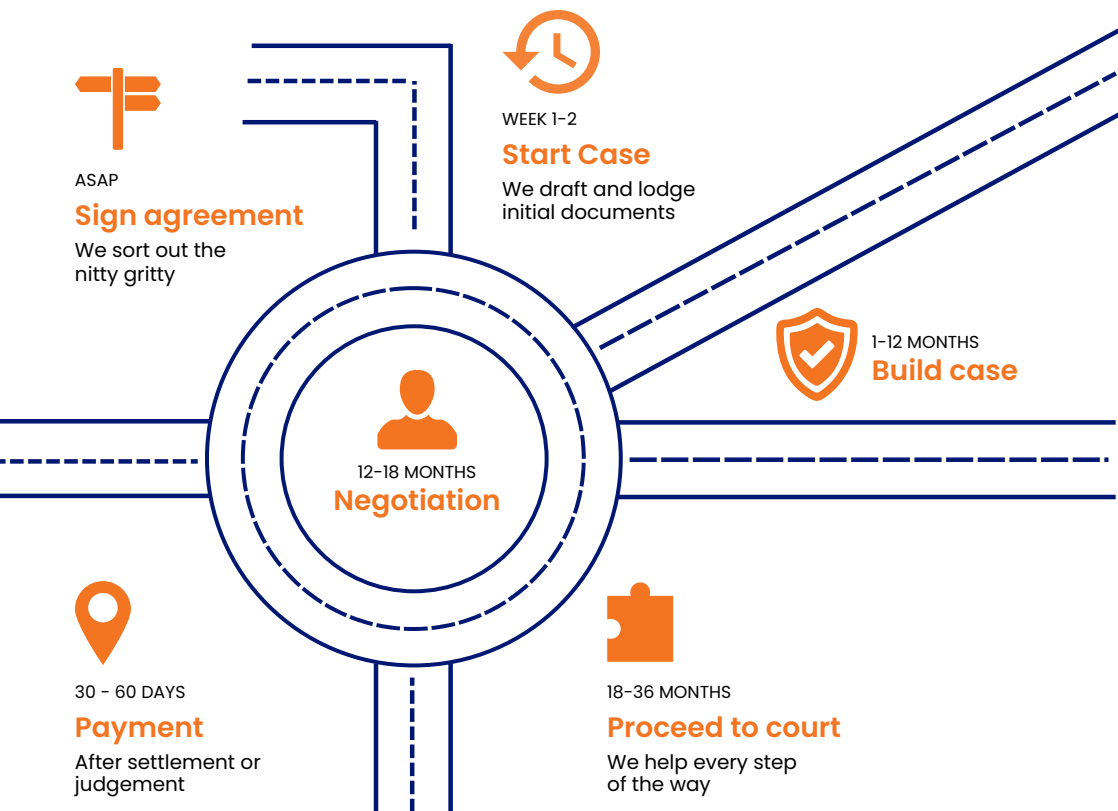
You don't pay us a cent unless we win your case and you are paid compensation.

## Shannon's story

Shannon's world was turned upside down when he was struck by a taxi when crossing the road at a light controlled intersection in Brisbane City. The taxi driver claimed he had a green light. At the time of the accident, Shannon was 19 years of age and had aspirations to enter the police force. He suffered a neck injury in the accident, and was concerned that the injury would prevent him from completing the physical tests and training involved in the police force application. Shannon's claim was successfully settled without the issuing of any court proceedings, with a significant allowance for the economic loss that he is likely to lose in the future due to his injuries.

*"I just wanted to thank you so much for helping me with my claim. I know you put a lot of hard work into my file and I really appreciate all the time and effort you put in for me. From the start I have found the experience at times stressful, although you always kept me informed and went out of your way to make sure I understood every aspect of what was going on. I couldn't be happier with the outcome, and it was nice to have a lawyer who was genuinely caring and 'straight to the point.' Thanks again!"*

# The legal process





# Contact Us

## BRISBANE

Level 2/167 Eagle Street, Brisbane, QLD 4000

## LOGAN

Level 1/3972 Pacific Highway, Loganholme, QLD 4129

## GOLD COAST

Suite 30610, Level 6, Southport Central 3  
9 Lawson Street, Southport, QLD 4215

## NOOSA

Noosa Civic Commercial, 28 Eenie Creek Road  
Noosaville, QLD 4566

## MAROOCHYDORE

Suite 101, Tower 2, Kon Tiki Business Centre  
55 Plaza Parade, Maroochydore, QLD 4558

### Call us

You can call us any day of the week,  
24 hours a day on 1800 745 745

### Email us

Don't want to call? You can send us an  
e-mail at [info@accidentlegal.com.au](mailto:info@accidentlegal.com.au)

### Online

Visit us online at [accidentlegal.com.au](http://accidentlegal.com.au)

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