

Queenslanders championing the rights of Queenslanders

WORK ACCIDENT INJURY GUIDE



Why accident legal?

accident legal is a law firm with a difference.

We are a leading Queensland personal injury law firm providing high-quality, innovative, outcome-focused legal advice from our offices in Brisbane, Gold Coast, Logan, Maroochydore, and Noosa. We are a mobile team, and if you are not able to come to us, we can come to you.

We provide direct access to our senior lawyers and customise your claim, guiding you through the legal process from start to finish. We know accidents happen when you least expect them, so we are on call 24/7.

Our understanding of the trauma and impact an accident can have on your life and your family means we work with you to help you get back on the road to recovery sooner.

With accident legal, there are better days ahead.

If you've been injured at work, we can help you with your claim



If you have been injured at work or suffered a work-related illness, you will be entitled to workers' compensation to cover medical expenses, loss of income, rehabilitation services, and access other benefits under the workers' compensation scheme.

Your injuries may have happened in a variety of settings such as on a building site or in an office. These may include broken bones, electrocution, burns, back injuries, strain injuries, psychological injuries (such as anxiety, depression, or PTSD), catastrophic injuries like partial or full paraplegia, or any injury you have sustained travelling to and from work or during the course of your work.

Our expert team of workers' compensation lawyers will guide you through the claim process, helping you understand your rights and obtain your full entitlements.

When you call us, you will speak directly with the senior lawyer or partner handling your case. You will be given their direct line so that you can speak with them at any time.

We genuinely care about you and want to help you get back on the road to recovery.

Common workplace injuries

- On-site workplace injury
- Office workplace injury
- Fall or machinery-related injury
- Journey claim
- Electrocution or burn injury
- Mental Health injuries
- Wrongful death

A work injury does not have to be a physical one. It can also be stress-related such as a heart attack, stroke, or worsening of a pre-existing disease or condition.

You need to act quickly

If you've been injured or have fallen ill at work, you need to report it to your employer's workers' compensation insurer within 6 months of your injury.

If it's been more than 6 months since you became aware of your injury, you still may have options. Call accident legal today and speak with one of our experienced workers' compensation lawyers for a free, no-obligation case review

Your entitlements

Under the workers' compensation scheme, you may be entitled to the following benefits:

- Weekly payments to cover lost income
- Medical, hospital, and nursing expenses
- Rehabilitation and other support services
- Paid or voluntary care
- Payments for your pain and suffering
- A lump sum payment if you've been seriously and permanently injured.



Our workers' compensation lawyers can help you

Whether you've just been receiving your entitlements for some time, we can help you with legal advice customised to your situation.

We can also help you assess whether you may be entitled to additional disability benefits or a lump sum payment through the insurance policies included in your superannuation.

Am I eligible for workers' compensation?

You are covered by the workers' compensation scheme if you are a:

- Casual or permanent employee
- Full-time or part-time employee
- Self-employed worker
- Person deemed to be a worker (such as jurors, work experience students, or some volunteers).

All employers must have compulsory workers' compensation insurance for employees in their workplace.

How do I get started with my claim?

The workers' compensation process can be complex but we're here to guide you from start to finish. Contact us today.

Call accident legal for a free case review.

Call accident legal on 1800 745 745 for a free, no-obligation discussion with one of our expert workers' compensation lawyers regarding your potential claim.

We will be able to assess your situation and provide you with personalised advice regarding your situation, and step you through the claims process and what you are entitled to. We understand this is a stressful time and offer our no win, no fee guarantee so you are not out of pocket.

Superannuation and disability insurance

If you are unable to work due to illness or injury, you may be entitled to benefits through your superannuation or other insurance policies. Speak to one of our superannuation and insurance claims experts for a quick, obligation-free analysis of your situation to determine your rights and ability to make a claim.

The BIG difference

We're a little different from your typical law firm

Free expert case review

Has your world been turned upside down after an accident? We are here to help you get back on the road to recovery. Call us on 1800 745 745 and talk to one of our lawyers, and receive a 100% free, no-obligation, expert case review.

No win, no fee

We understand that you've got enough on your plate without worrying about finding money for legal fees. We take care of all of that for you with our no win, no fee guarantee.

The accident legal no disbursement loan promise

Many other personal injury law firms will require you to enter into a disbursement loan agreement with a financier to fund expenses in your matter, such as medical records, medical reports and barrister's fees. These financiers charge very high interest rates on these disbursement loans and never tell you the exact dollar amount of interest they will charge until you have settled or are about to settle your matter. With the accident legal no disbursement loan promise:

- we will never ask you to sign a disbursement loan at any time
- we pay every single disbursement on your behalf upfront
- we recoup expenses from the settlement funds when the insurer pays
- you are never required to pay anything until your claim is finalised
- we don't charge you any interest on the disbursements we pay on your behalf. That's right, no interest, absolutely nothing.

In most matters, the interest charged by financiers on disbursement loans adds up to thousands of dollars. The accident legal no disbursement loan promise ensures more money from your settlement goes to you rather than a financier.

We can come to you

We understand the difficulties you may be facing after an accident. You don't need to leave home to give us your instructions. We are happy to come to you or give us your instructions over the phone, and we can get your claim started.

We are on call 24/7

Accidents happen when you least expect them to. That's why we are on call 24/7. That's why we're available 24/7 – just call us on 1800 745 745 to speak directly with a lawyer, anytime. You don't need to leave home to give instructions or start your claim. Your health and your claim matter to us.

Expert legal help

We specialise in workers' compensation claims. Rest assured that because of this, we know the law inside and out and back to front.

Customised claims

We choose not to treat your claim like every other; we customise it to suit your circumstances, optimising outcomes.

Rapid response

Think you might be left out of the loop? We offer our rapid response guarantee to both keep you in the picture and respond to your calls within 24 hours.

Road to recovery

Yes, we are lawyers, but we understand that your road to recovery will rely on more than just legal help. We work collaboratively with your medical team and, on many occasions, can have the CTP insurer fund the treatment recommended by your medical team.



What we do for you

Direct access to our senior lawyers

We are different to many other law firms because we ensure that you receive the highest quality advice throughout your matter by giving you direct access to our senior lawyers.

While many other law firms have junior lawyers and paralegals running your case, at accident legal your case will be handled by one of our senior lawyers. Our experienced lawyers identify and concentrate on the key issues and have the experience to structure your claim so that your compensation is maximised.

Our legal fees are competitive and affordable, ensuring that you receive the best possible legal advice and maximum compensation for less than you would pay at other law firms for less experienced advice. Our ultimate goal is to maximise your compensation and we pride ourselves on achieving this for our clients in each and every case.

We care about you

We genuinely care about you and we will ensure that you obtain the maximum compensation as quickly as possible. When you call us, you won't speak to a secretary or paralegal—you will speak directly with the senior lawyer handling your case. Our legal fees are affordable and fair.

We understand that the aftermath of an accident can be a scary, uncertain, and stressful time for you. We promise to provide you with accurate and easy-to-understand advice, be sensitive to and understanding of your circumstances, progress your claim in a timely way, and be available to discuss any concerns you have.

The accident legal promise

- ✓ We are experts in workers' compensation claims
- ✓ We care about you and your case
- ✓ We offer a 100% free expert case review
- ✓ We have a no win, no fee guarantee
- ✓ We will never ask you to sign a disbursement loan at any time
- ✓ We can come to you
- ✓ We are on call 24/7
- ✓ We give you direct access to our senior lawyers
- ✓ We customise your claim to suit your circumstances and optimise your outcome
- ✓ We keep you in the loop and always respond in a timely manner
- ✓ We work collaboratively with you and your medical team.

With **accident legal**, there are **better days ahead.**



FAQs

What is the workers' compensation claim process in Queensland?

The circumstances of each work incident which results in an injury or illness are different, and the workers' compensation legal process can be complicated. After contacting accident legal for a free, no-obligation case review, our expert workers' compensation lawyers will be able to discuss your claim and give you an idea of the timing, process and information required from you to move your claim forward.

How long will my claim take?

This will depend on the severity of your injuries and/or illness and the complexity of your claim. As a general rule, most claims take between 12 months and 3 years to complete. After your claim has been completed, there is often an initial delay while your injuries stabilise. Your injuries need to have stabilised before you are medically examined to assess the full extent of your injuries. We will progress your claim as quickly as possible. However, we won't rush your claim as this could result in your compensation being significantly less than what you are entitled to.

Are there time limits that apply to bringing a claim?

Yes. Strict timelines apply. But even if the timeframe has expired, you still may have avenues to pursue a claim.

We recommend that you seek legal advice as soon as you can to make sure you receive the full compensation for your injury or illness. Please contact our team of workers' compensation lawyers to find out more about your entitlements and eligibility to make a claim.

What can I claim for?

You are entitled to claim compensation for the following:

- The pain and suffering you have experienced
- Your past and future loss of income
- Your past and future loss of superannuation
- Your past and future out-of-pocket expenses (i.e., medical expenses, travel expenses, rehabilitation expenses)
- Your past and future paid care or services (i.e., cleaning, gardening, personal care needs, etc.) that you had to pay someone to do as a result of your injuries.

Do I need to pay a fee?

You don't pay us a cent unless we win your case and you are paid compensation.

Why choose Accident Legal?

Accident legal are one of Queensland's leading personal injury law firms and have a team of expert lawyers with a proven track record and results for our clients.

We pride ourselves on providing high-quality, innovative, outcome-focused legal advice, direct access to our senior lawyers and we are on call 24/7.

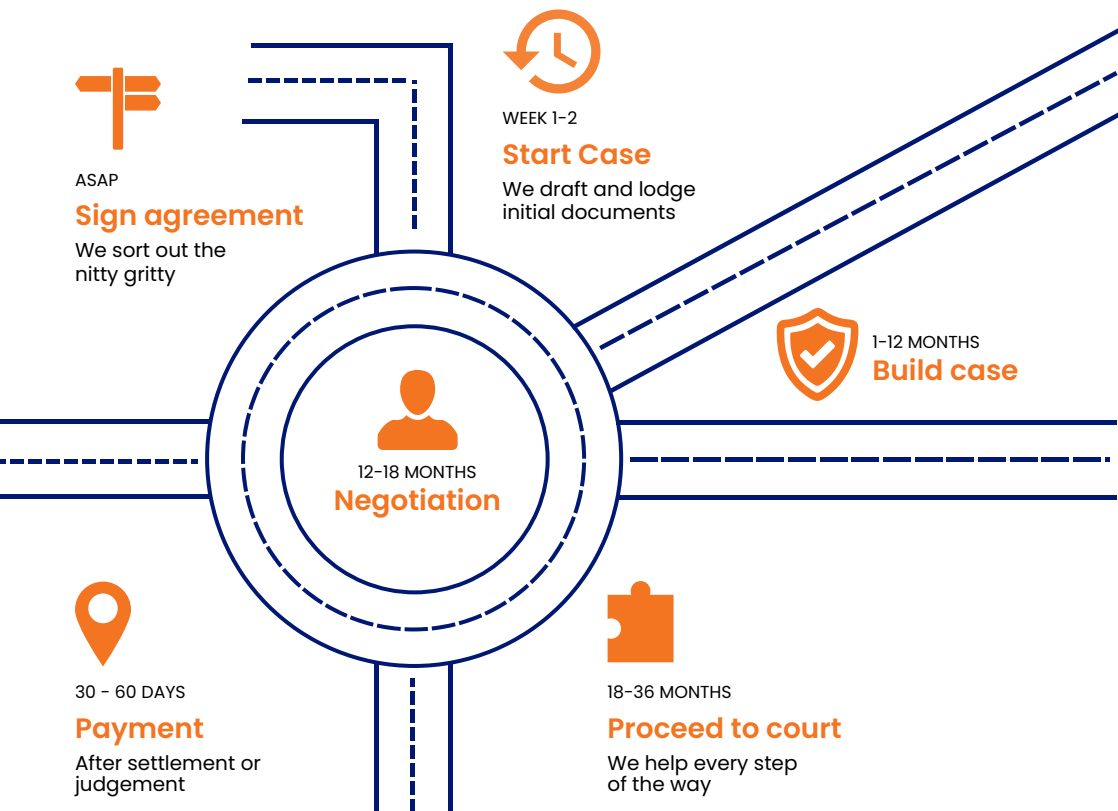
Our no win, no fee guarantee means you won't have to pay our legal costs unless we win your claim at the end.

We strive to work with you and help you get your life back on the road to recovery sooner.

Where are we located?

Accident Legal have offices in Brisbane, Gold Coast, Logan, Maroochydore, and Noosa. We can meet you at our offices, or we can come to you at your home or in hospital. We can also chat to you over the phone. We understand accidents happen when you least expect them, so we are on call 24/7.

The legal process



Contact Us

BRISBANE

Level 2/167 Eagle Street, Brisbane QLD 4000

LOGAN

Level 1/3972 Pacific Highway, Loganholme QLD 4129

GOLD COAST

Suite 30610, Level 6, Southport Central 3
9 Lawson Street, Southport QLD 4215

NOOSA

Noosa Civic Commercial, 28 Eenie Creek Road
Noosaville QLD 4566

MAROOCHYDORE

Suite 101, Tower 2, Kon Tiki Business Centre
55 Plaza Parade, Maroochydore QLD 4558



Call us

You can call us any day of the week,
24 hours a day on 1800 745 745

Email us

Don't want to call? You can send us an
e-mail at info@accidentlegal.com.au

Online

Visit us online at accidentlegal.com.au

Follow us on Instagram and Facebook



@accidentlegal



@accident_legal

